

Welcome to Pharmacy Benefit Dimensions®!

We are pleased to be the administrator of your pharmacy benefits. We've worked closely with your employer to create a pharmacy benefit that's designed to meet your needs now, and in the future. Inside you'll find helpful tips and other information to better understand how your prescription drug benefits work, such as:

- **Pharmacy Network** – Access to more than 60,000 pharmacies nationwide, including all major chains, so you'll be covered no matter where you live, work, or travel.
- **Frequently Asked Questions (FAQ)** – Find helpful answers to common questions regarding your ID card, drug formulary, pharmacy claims, and more.
- **Formulary Requirements** – Learn more about prior authorization and other requirements for your medications.
- **Using a Mail Order Pharmacy** – Get a 90-day supply of maintenance medications and reduce your need for refills throughout the year.
- **Mail Order Forms** – Elect to have your medication conveniently delivered to your home.

Keep in mind that your prescription drug benefit is unique and that plan options may vary.

Questions

When you have questions, Pharmacy Benefit Dimensions will be there with an answer. Contact our Member Services Department at **(716) 635-7880** or **1-888-878-9172**, Monday – Friday from 8 a.m. – 8 p.m. EST. TTY/TDD users may call (716) 631-3108 or 1-800-432-1110.

You can also visit us online at www.pbdrx.com.