

Tips to Fix Camera Issues with Teams

Rotated or Sideways Video Chats

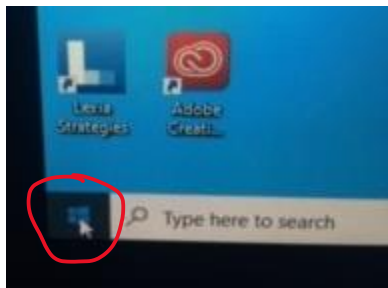
Use the Teams App that is on your Computer, using Teams through web browsers may cause issues such as rotated or sideways images in video chats.

Camera Permissions

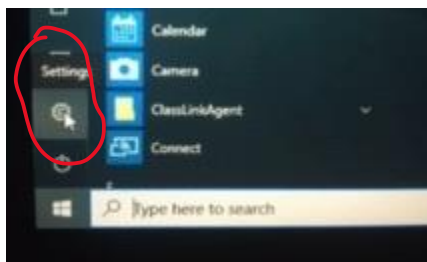
The Teams app has already been granted permission to use your webcam.

Windows Updates

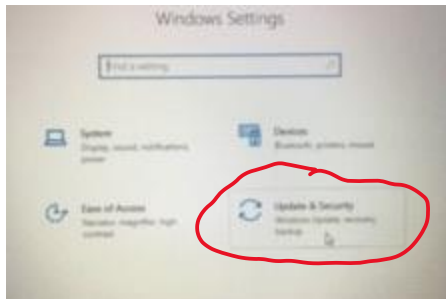
One common reason for why the camera not working is because your drivers may need to be updated to the latest version. To check to see if you have the latest Windows updates, follow the procedure below.



1. Click on the Windows start button on your computer (Lower Left)



2. Click on the settings button (gear picture)



3. Click on Update and Security



4. Click on "Check online for updates from Microsoft Update"

5. After updates have been installed, you may be prompted with "Restart Required"

6. Restart your computer.

Try a video chat in the Teams application again.